



JOB DESCRIPTION

Position Title: Systems Engineer	Department/Section: Professional Services
Primary Responsibilities/Accountabilities	
<ol style="list-style-type: none"> 1. Develop Custom Microsoft Solutions and other value added 2. Analyze problems associated with various IT networking and security systems and develop solutions to rectify these problems 3. Implement solutions 4. Document Networking and Security designs and all relevant documentation 5. Outline project timeline and success criteria for projects 6. Assist Project Managers in developing project plans and timelines 7. Research and test new and upcoming technologies 8. To provide technical support services to the Consulting Team 9. To provide internal IT Support; develop and implement security policies for digi-data; develop and implement policies and procedures to maximize the internal use of information technology; recommend purchase, installation, maintenance and monitoring of all aspects of networking and communications infrastructure for digi-data. 10. Assist internal groups with their technical problems and assist with the internal IT administration of digi data 11. Provide Customer Support to the Service Desk and keep Service Desk informed of progress 12. Maintain call and time logs 13. Conduct product Training 14. Conduct Demos/Pilots 	
Skills & Competencies	
Education	B.Sc. Computer Science or MCP/ MCSE/Net+/Security+/CCA
Experience	At least 1 ½ years experience in Microsoft, Primarily Exchange & AD At least 1 year experience in Citrix Solution
Specific Training or Certification	Degree or Diploma in Computing